



Hotel Stara Planina

Jabučko ravnište bb
19353 Kalna
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House Rules for Pets:

- Pets up to 10 kg are allowed,
- The type of pet is limited to dogs and cats,
- Pets are charged 15.00 € per pet per day
- Pets can enter into the room only in the case that is confirmed when it's booked
- The movement of pets without leash and basket is allowed in room only
- On the way from the garage to the room, pets must be on the leash or carried in arms (baskets)
- Basket for pets are obtained by the pet owner
- Pets are not allowed to enter in Balkan restaurant, Gondola restaurant, Wellness & Spa center, children's playroom and Teenage club
- It is strictly forbidden for pets to enter the indoor and outdoor swimming pools.
- If the pet, in any way dirties the public area, the guest is obliged to clean it without any delay
- In case that a pet causes damage, the owner of pet is obliged to compensate for it
- If a pet is aggressive, interferes with the peace of other guests or is destructive, the hotel reserves the right to ask the guests to leave the hotel
- The room with a pet will be cleaned daily, if the pet is in the cage or in the presence of the owner, otherwise, because of the safety of the staff and the possibility of the pet escaping through the open door, the room will not be cleaned.