



Hotel Stara Planina****

Hotel: 146 accommodation unites (109 rooms and 37 suites) with king size bed, max 3 floors, 5 lifts, underground garage.

Rooms: bath, shower, WC, hairdryer, heating, telephone, satellite LCD TV + radio, electronic safe, with terrace or French balcony, writing desk, Wireless internet, non-smoking rooms, bathrobe, slippers, mini bar (extra charge).

Public space, gastronomy and conference rooms: 8 conference rooms, Restaurant "Balkan", Restaurant "Rosulja", Lobby Bar with sun terrace, smoking area and Playground.

Wellness, Beauty and Fitness centre: Wellness Spa and Fitness centre covers area of 1000 m² with indoor and outdoor pool (during summer); relax area, gym, Finnish-style sauna, Turkish hammam, Jacuzzi, massage and beauty treatment rooms.

Family & Kids: Playground - *Indoor* playground with professional care for children different ages from 3 – 12 years, Teen club – table tennis, table football, darts and video games/ Court for team sports / *Outdoor* playground

Parking in the underground garage - one parking place per room with a previous reservation, 2 charging stations for electric cars.

At cost in the hotel: Lobby Bar, "A la carte" Restaurant "Rosulja", Laundry and ironing, Spa & Beauty treatments, Teen club: darts, table tennis, table football, video gaming zone, Babysitting, car wash service.

At cost from local suppliers: The Bank - Poštanska štedinica, ATM, Exchange office, Ski rental and ski school, shop.

Pricelist 2023/2024

FIT prices/Season	Half Board	A	B	C	D
Room category	Min/max number of adults	01.12.2023-22.12.2023 04.03.2024-31.03.2024	23.12.2023-29.12.2023 20.01.2024-09.02.2024 17.02.2024-03.03.2024	06.01.2024-19.01.2024 10.02.2024-16.02.2024	30.12.2023-05.01.2024
Double room *	1/2	108€	111€	121€	145€
Double room + sofa *	2/3	116€	119€	136€	152€
Superior room *	2/3	129€	134€	152€	168€
Junior suite**	1/3	361€	384€	431€	481€
Family suite**	1/4	421€	438€	497€	578€
Deluxe suite**	1/2	590€	590€	590€	590€
Supplement for single use	1/1	40€			
Supplement for lunch		25€			

SUPPLEMENT FOR SHORTER STAY THAN MINIMUM STAY IS +10% AND UPON AVAILABILITY

*Prices for Double room, Double room + sofa and Superior room are **on person basis**

Junior, Family and Deluxe Suite are **on room basis

Half Board Plus / VAT included

The prices are shown in EUR, and the payment can be made only in Serbian dinars, at the middle exchange rate of National Bank of Serbia.

Insurance and local taxes are not included in the price:

Tourist tax is: per person / night RSD 110.00 for adults; children 7-15 get 50% discount, children below 7 years are free of charge

Insurance: RSD 20.00 per person / night for all guests

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Children's reduction

Per child, in room with 2 full-rate guests

Age in years	0 – 2,99	3 – 5,9	6 – 14,9	15 and older (third person)
Reduction in %	100%	70%	50%	10%

* One adult with child in DBL room - no child reduction/pays full price

** Children up to 3 years with one adult in DBL room/adult pay single use/child free of charge

*** The parent / companion is obliged to present a health book or child's passport on check in. If the parent / companion does not present a valid document the childrens reduction will not be applied and full price will be charged for the child.

Pets up to 10 kg are allowed in the property. The type of pets is limited to dogs and cats.

- Accommodation is bookable only in Superior rooms and Junior suites
- Price 17€ per pet/per day
- An attachment to this price list is the house rules for pets

Early booking discount for winter 2023/2024 – eligible only for reservations within minimum stay

- **10% discount for payments until 31.10.2023 (50% non-refundable payment based on a proforma invoice within 5 days)**
- **5% discount for payments until 30.11.2023 (50% non-refundable payment based on a proforma invoice within 5 days)**

Minimum Stay and guest shifts:

Check in/Check out									MS = Minimum Stay
From/until	MON	TUE	WED	THU	FRI	SAT	SUN	Daily	MS
30.12.2023-05.01.2024 06.01.2024-19.01.2024 10.02.2024-16.02.2024						x			7
23.12.2023-29.12.2023 20.01.2024-09.02.2024 17.02.2024-03.03.2024								x	5
01.12.2023-22.12.2023 04.03.2024-31.03.2024								x	3
SUPPLEMENT FOR SHORTER STAY THAN MINIMUM STAY +10%									

Included in price:

- **Half Board Plus**
Rich breakfast and a large dinner variety of food (local red, white and rose wine & beer, water and soft drinks included during meals).
Supplement for lunch 25€ per person/per day (children according policy).
**If less than 15 guests stay in the hotel, meals will be served "A la carte".*
- **Wellness & Spa Centar**
Indoor pool, fitness centre, Finnish-style sauna, Turkish hammam, Jacuzzi, relaxation area
- **Hits for kids in Playground:**
Children animation for ages 3 – 12 years. Playground is an attractive children's world with playground, sports and entertainment show program
- **Free wireless internet in public areas and rooms**
- **Free use of the ski lockers** – 1 cabinet per room, for 4 pairs of skis
- **Baby equipment:** baby cot and linen, bottle warmer, baby phone, baby bath-tub, high chairs for children, nappy changing mat, toilet seat, baby potty (on demand).
- **Swimming school for children aged 4 to 9,99 years, daily in the morning.**

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Special for children from 4 do 9,99 years for a minimum stay of 7 nights:

- **Daily Ski pass***
- **Free group ski scholl and ski equipment daily from 9-12h****

*Ski school, ski equipment and ski pass are not applicable on the day of arrival (valid on the day of departure)

**Operating of ski slopes and ski lifts depends directly on the Ski Resorts of Serbia (work of a ski school and issuance of ski pass are subject of their work)

***** The parent / companion is obliged to present a health book or child's passport on check in. If the parent / companion does not present a valid document the child will not have the right to use free ski pass, ski equipment and ski school.**

Room description:

➤ **68 Double room**

ca. 30 m², for 2 people, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm, LCD, safe, telephone, hairdryer, free Wireless Internet, bathroom, bathrobe, slippers, mini bar (extra charge).

➤ **31 Double room with sofa bed**

ca. 35 m², for 3 adults or 2 adults+2 children, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm, sofa bed 145x190, TV, safe, telephone, hairdryer, free Wireless internet and bathroom, bathrobe, slippers mini bar (extra charge).

➤ **10 Superior room**

ca. 50 m², for 3 adults or 2 adults+2 children, with terrace or French balcony, king size bed 200x200 on the gallery or twin beds 100x200cm, sofa bed 145x190, 2 LCD, safe, telephone, hair dryer, free Wireless internet and 2 bathrooms, bathrobe, slippers mini bar (extra charge).

➤ **27 Junior Suite**

ca. 50-79 m², for 3 adults or 2 adults + 2 children, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm in separate bedroom and sofa bed 145x190cm in the living room, 2 LCD, safe, telephone, hair dryer, free Wireless internet and bathroom, bathrobe, slippers, mini bar (extra charge).

➤ **9 Family Suite**

ca. 99 m², 2 level suite for 4 adults or 2 adults + 4 children, with terrace, 2 king size bed 200x200 in separate bedrooms, sofa bed 145x190cm in the living room, 3 LCD, safe, mini-bar (extra charge), telephone, hair dryer, free Wireless internet and 2 bathrooms, bathrobe, slippers, mini bar (extra charge).

➤ **1 Deluxe suite**

ca. 115 m², for 2 adults with spacious terrace, king size bed 200x200cm, living room, WC, 2 LCD, safe, telephone, hairdryer, free Wireless internet, "walk-in" wardrobe, bathroom with hydro massage bath and separate shower, kitchen, separate entrance for butler service, bathrobe, slippers, mini bar (extra charge).

Room occupancy description	Bed		Room size
	Min	Max	
Category	Number of adults		Tip
Double room	1	2	*Option 1: 2 adult persons Bed dimension: King size/2 twin Total number of beds: 2 Possibility of separating 2 King size bed in 2 twin
Double room + sofa	1	3	*Option 1: 3 adults *Option 2: 2 adults +2 children Bed dimension: 1 King size/2 twin + sofa Total number of beds: 3 Possibility of separating 2 King size bed in 2 twin
Superior room	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size + sofa Total number of beds: 3 Possibility of separating 2 King size bed in 2 twin
Junior suite	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size + sofa Total number of beds: 3 Possibility of separating 2 King size bed in 2 twin
Family suite	1	4	*Option 1: 4 adults *Option 2: 4 adults and 4 children Bed dimension: 2 x King size + 2 x sofa Total number of beds: 6 Possibility of separating 2 King size bed in 2 twin
Deluxe suite	1	2	*Option 1: 2 adults Bed dimension: 1 King size Total number of beds: 2

* Supplement: in apartments for more people than allowed is 30 € per person

** Children up to 2,99 years- free of charge in apartments

*** Capacity of beds are fixed, there is no possibility of adding extra bed.

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Important information:

Check in: from 4 pm

Check out: till 12 pm (noon)

Early check in/late checkout policy:

Early check in is not possible, in case the guest room is ready, reception will have information on spot.

Late check out: till 2 pm - 30€ per person(children according policy) , after 2 pm daily room rate.

Service begins with dinner, ends up with breakfast or lunch.

Short description of destination:

- 13 km ski slopes (4 blue, 3 red, 2 black)
- Resort altitude 1.756 m
- Top station altitude 2.169 m
- Total number of chair lifts, ski lifts and connection ski lifts 5
- Number of baby ski lifts 1
- Easy slopes 4
- Medium slopes 3
- Difficult slopes 2
- Maximum vertical rise 332 m
- Longest run 1.303 m
- Numerous excursion possibilities depending on the season and weather.
- Team building activities for the groups, with possibility of changing programme, tailor made.

Distance:

- Ski slopes and gondola: 20 m
- Train station: 64 km Knjaževac
- Bus station: 64 km Knjaževac
- Pirot: 62 km
- Airport: Niš 116 km
- Airport: Sofia 150 km
- Airport Belgrade: 380km
- Highway exit: 110 km

General terms of payment, confirmation, change and cancellation of booking

Terms of payment:

Minimum 50% advance payment (50% non-refundable advance for early booking, in RSD at the middle exchange rate of the National Bank of Serbia, for cash, on the day of payment) within 5 days of issuing of the proforma invoice and the balance no later than 4 weeks prior to arrival. In case of deadline non-compliance, SP Resort reserves the right to cancel the booking.

Domestic payment methods:

The payment is made in RSD at the middle exchange rate of the National Bank of Serbia, for cash on the day of payment

To the current account of SP Resort.

By payment card at the hotel reception (Master, Maestro, Visa, Visa Electron, Dina Card, American Express).

Methods of payment from abroad:

Payment to the foreign currency account of SP Resort from abroad; bank charges are born by payer, otherwise.

Costs will be charged at the hotel reception in RSD equivalent at the middle exchange rate of National Bank of Serbia, for cash, on the day of payment.

By payment card (Master, Maestro, Visa, Visa Electron, Dina Card, American Express).

In case of changes in the monetary market, SP Resort reserves the right to adjust prices.

The price is guarantees only for the payment of the full amount. Otherwise, only the amount of the advance payment is guaranteed, the rest is subject to change.

Terms of cancellation and change of reservation date:

Accommodation booking, when paid is full, is valid until 23:59h on the day of arrival.

Cancellation or change of booking date can be submitted in writing exclusively to the email address: reservation@hotelstaroplanina.com

The date of written cancellation is the basis for calculating the fee, expressed as a percentage of the total price of accommodation or package, as follows:

For all bookings made under the terms for the "early booking" period, in the period until 30.11.2023.

In case that the reservation is canceled or the date of stay is changed, the hotel retains 50% of the total value of the reservation as a non-refundable advance payment.

100 % of the total value of the booking will be charged if the booking is canceled or changed 14 to 0 days before the start of the service or during the service or in case of non-appearance of the guest at the hotel.

In case the guest leaves the hotel before the booked departure date, SP Resort retains funds for the unused part of the stay.

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For all bookings made at the regular price (without discount for the "early booking" period) or after the "early booking" period.

50 % of the total value of the booking will be charged if the booking is canceled or the term is changed 28 to 14 days before the start of service.

100 % of the total value of the booking will be charged if the booking is canceled or changed 14 to 0 days before the start of the service or during the service or in case of non-appearance of the guest at the hotel.

In case the guest leaves the hotel before the booked departure date, SP Resort retains funds for the unused part of the stay.

Other informations:

Bank details 1

Banka Poštanska štedionica a.d. Beograd
Račun: **200-2853300101862-27**

Bank details 2

Komercijalna banka a.d. Beograd, Svetog Save 14
Račun: **205-170090-38**

Bank details 3

Banka Intesa a.d. Beograd, Milentija Popovića 76
Račun: **160-364444-31**

Billing address:

SP Resort
Jabučko ravnište bb
19353 Kalna
Matični broj: 20766794
PIB: 107167054

SP Resort d.o.o:

BENEFICIARY BANK:

IBAN/Acc Number:

SWIFT:

BANKA POŠTANSKA ŠTEDIONICA A.D. 11000 Beograd
RS35200285330010100382
SBPORSBG

CORRESPONDENT BANK:

SWIFT:

DEUTSCHE BANK AG, FRANKFURT AM MAIN, GERMANY
DEUTDEFF

BENEFICIARY BANK:

IBAN/Acc Number:

SWIFT:

KOMERCIJALNA BANKA AD, SRB – 11000 Beograd, Svetog Save 14
RS35205007010040895180
KOBBSBG

CORRESPONDENT BANK:

SWIFT:

COMMERZBANK AG, FRANKFURT AM MAIN, GERMANY
COBADEFF

BENEFICIARY BANK:

IBAN/Acc Number:

SWIFT:

BANCA INTESA AD, SRB - 11070 Beograd, Milentija Popovica 7B,
RS35160005380000104470
DBDBRSBG

CORRESPONDENT BANK:

SWIFT:

DEUTSCHE BANK AG, FRANKFURT AM MAIN, GERMANY
DEUTDEFF

Details of charge: OUR

Informations and reservations:

Tel.: +381 19 3195134/135; Fax: +381 19 3195101; e-mail: reservation@hotelstaroplanina.com

Pricelist acceptance date: 02.10.2023.

General Manager: Tomica Ratković

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