

# Hotel Stara Planina\*\*\*\*

Hotel: 146 accommodation units (109 rooms and 37 suites) with king size bed, max 3 floors, 5 lifts, underground garage.

**Rooms:** bath, shower, WC, hairdryer, heating, telephone, satellite LCD TV + radio, electronic safe, with terrace or French balcony, writing desk, Wireless internet, non-smoking rooms, bathrobe, slippers, mini bar (extra charge).

**Public space, gastronomy and conference rooms:** 8 conference rooms, Restaurant "Balkan", Restaurant "Rosulja", Lobby Bar with sun terrace, smoking area and Playground.

**Wellness, Beauty and Fitness centre:** Wellness, Spa and Fitness centre covers area of 1000 m<sup>2</sup> with indoor and outdoor pool (during summer); relax area, gym, Finnish-style sauna, Turkish hammam, Jacuzzi, massage and beauty treatment rooms.

**Family & Kids:** Playground - *Indoor* playground with professional care for children different ages from 3 – 12 years, Teen club – table tennis, table football, darts and video games/ Court for team sports / *Outdoor* playground

Parking in the underground garage - one parking place per room with a previous reservation, 2 charging stations for electric cars.

**At cost in the hotel:** Lobby Bar, "A la carte" Restaurant "Rosulja", laundry and ironing, Spa & Beauty treatments, Teen club: darts, table tennis, table football, video gaming zone, Babysitting, car wash service.

At cost from local suppliers: The Bank - Poštanska štedinica, ATM, Exchange office, Ski rental and ski school, shop.

# Pricelist 2024/2025

FIT prices/Season	Half Board	A	В	С			
Room category	Min/max number of adults	12.12.2024-29.12.2024 18.01.2025-07.02.2025 17.02.2025-31.03.2025	03.01.2025-17.01.2025 08.02.2025-16.02.2025	30.12.2024-02.01.2025			
Double room *	1/2	109€	116€	139 €			
Double room with sofa bed*	2/3	115€	128€	149 €			
Superior room with sofa bed*	2/3	129 €	144€	165 €			
Junior suite**	1/3	375 €	414€	475 €			
Family suite**	1/4	446 €	498 €	568 €			
Deluxe suite**	1/2	395 €	395 € 395 €				
Supplement for single use	1/1		30€				
Supplement for lunch		25€					

### SUPLEMENT FOR SHORTER STAY THAN MINIMUM STAY IS +10% AND UPON AVAILABILITY

# Half Board Plus / VAT included

The prices are shown in EUR, and the payment can be made only in Serbian dinars, at the middle exchange rate of National Bank of Serbia.

## Insurance and local taxes are not included in the price:

Tourist tax is: per person / per night RSD 110.00 for adults; children 7-15 per person / per night RSD 55.00, children below 7 years do not pay tourist tax

Insurance: RSD 20.00 per person / per night for all guests

<sup>\*</sup>Prices for Double room, Double room with sofa and Superior room with sofa are **per person/per night basis** 

<sup>\*\*</sup>Junior, Family and Deluxe Suite are per suite/per night basis



#### Children's discount

Per child, in room with 2 full-rate guests:

Age in years	0 – 2,99	3 – 5,9	6 – 14,9	15 and older (third person)
Discount in %	100%	70%	50%	10%

- \* One adult with child in DBL room no child discount/child pays full price
- \*\* Children up to 3 years with one adult in DBL room/adult pays single use/child free of charge
- \*\*\* The parent / companion is obliged to present a valid document for the child (health book or passport) on check in. If the parent / companion does not present a valid document the childrens reduction will not be applied and full price will be charged for the child.

# Pets up to 10 kg are allowed in the property. The type of pets is limited to dogs and cats.

- Accommodation with pets is bookable only in Superior rooms and Junior suites
- Price 13€ per pet/per day
- . House rules for pets are an attachment to this pricelist

# Early booking discount for winter 2024/2025 - eligible only for reservations within minimum stay

- 10% discount for payments until 31.10.2024 (30% advance payment within 7 days of receiving the proforma invoice)
- . <u>5% discount for payments until 30.11.2024 (30% advance payment within 7 days of receiving the proforma invoice)</u>

# Minimum Stay and guest shifts:

Check in/Check out									MS = Minimu Stay
From/until	MON	TUE	WED	THU	FRI	SAT	SUN	Daily	MS
03.01.2025-17.01.2025						x			7
12.12.2024-29.12.2024 18.01.2025-31.03.2025								x	3
30.12.2024-02.01.2025								х	2

### Included in price:

#### > Half Board Plus

Rich breakfast and buffet style dinner with drinks included during the meal (local red, white and rose wine & beer, water and soft drinks)

Supplement for lunch is 25€ per person/per day (children according to the discount policy).

\*If less than 15 quests stay in the hotel, meals will be served "A la carte".

# > Wellness & Spa Centar

Indoor pool, fitness centre, Finnish-style sauna, Turkish hammam, Jacuzzi, relaxation area

## Hits for kids in Playground:

Children animation for ages 3 - 12 years. Playground is an attractive children's world with playground, sports and entertainment show program

- > Free wireless internet in public areas and rooms
- ➤ Free use of the ski lockers 1 cabinet per room, for 4 pairs of skis
- > **Baby equipment:** baby cot and linen, bottle warmer, baby phone, baby bath-tub, high chairs for children, nappy changing mat, toilet seat, baby potty (on demand).
- Swimming school for children aged 4 to 9,99 years, daily in the morning.



## Special for children from 4 do 9,99 years for a minimum stay of 7 nights:

- Daily Ski pass\*
- Free group ski school and ski equipment daily from 9-12h\*\*
  - \*Ski school, ski equipment and ski pass are not applicable on the day of arrival (valid on the day of departure)
  - \*\*Operating of ski slopes and ski lifts depends directly on the Ski Resorts of Serbia (operation of ski school and issuing of ski pass are subject of their work)

\*\*\* The parent / companion is obliged to present a health book or child's passport on check in. If the parent / companion does not present a valid document the child will not have the right to use free ski pass, ski equipment and ski school.

## Room description:

#### > 68 Double room

ca. 30 m², for 2 people, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm, LCD, safe, telephone, hairdryer, free Wireless Internet, bathroom, bathrobe, slippers, mini bar (extra charge).

#### 31 Double room with sofa bed

ca. 35 m², for 3 adults or 2 adults+2 children, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm, sofa bed 145x190, TV, safe, telephone, hairdryer, free Wireless internet and bathroom, bathrobe, slippers mini bar (extra charge).

### > 10 Superior room

ca. 50 m², for 3 adults or 2 adults+2 children, with terrace or French balcony, king size bed 200x200 on the gallery or twin beds 100x200cm, sofa bed 145x190, 2 LCD, safe, telephone, hair dryer, free Wireless internet and 2 bathrooms, bathrobe, slippers mini bar (extra charge).

### 27 Junior Suite

ca. 50-79 m², for 3 adults or 2 adults + 2 children, with terrace or French balcony, king size bed 200x200cm or twin beds 100x200cm in separate bedroom and sofa bed 145x190cm in the living room, 2 LCD, safe, telephone, hair dryer, free Wireless internet and bathroom, bathrobe, slippers, mini bar (extra charge).

#### 9 Family Suite

ca. 99 m², 2 level suite for 4 adults or 2 adults + 4 children, with terrace, 2 king size bed 200x200 in separate bedrooms, sofa bed 145x190cm in the living room, 3 LCD, safe, mini-bar (extra charge), telephone, hair dryer, free Wireless internet and 2 bathrooms, bathrobe, slippers, mini bar (extra charge).

#### 1 Deluxe suite

ca. 115 m2, for 2 adults with spacious terrace, king size bed 200x200cm, living room, WC, 2 LCD, safe, telephone, hairdryer, free Wireless internet, "walk-in" wardrobe, bathroom with hydro massage bath and separate shower, kitchen, separate entrance for butler service, bathrobe, slippers, mini bar (extra charge).

Room occupancy description			Bed	Room size	
	Min	Max		_	
Category	Number of adults		Туре	ca. m²	
Double room	1	2	*Option 1: 2 adult persons Bed dimension: King size/2 twin Total number of beds: 2 Possibility of separating King size bed in 2 twin beds	30	
Double room + sofa	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size/2 twin + sofa Total number of beds: 3 Possibility of separating King size bed in 2 twin beds	35	
Superior room	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size + sofa Total number of beds: 3 Possibility of separating King size bed in 2 twin beds	50	
Junior suite	1	3	*Option 1: 3 adults *Option 2: 2 adults + 2 children Bed dimension: 1 King size + sofa Total number of beds: 3 Possibility of separating King size bed in 2 twin beds	50-79	
Family suite	1	4	*Option 1: 4 adults *Option 2: 4 adults and 4 children Bed dimension: 2 x King size + 2 x sofa Total number of beds: 6 Possibility of separating King size bed in 2 twin beds	99	
Deluxe suite	1	2	*Option 1: 2 adults Bed dimension: 1 King size Total number of beds: 2	116	

<sup>\*</sup> Supplement in apartments for more people than allowed is 20€ per person/per night

<sup>\*\*</sup> Children up to 2,99 years- free of charge in apartments

<sup>\*\*\*</sup> Capacity of beds are fixed, there is no possibility of adding an extra bed.



## Important information:

Check in: from 4 pm Check out: till 12 pm (noon)

#### Early check in/late checkout policy:

Early check in is not possible, exception can be made in case the guest room is ready, reception will have information on arrivall.

Late check out: till 2 pm - 30€ per person (children according to discount policy), after 2 pm daily room rate. Service begins with dinner, ends with breakfast or lunch.

## Short description of destination:

> 13 km ski slopes (4 blue, 3 red, 2 black)

Resort altitude 1.756 m
Top station altitude 2.169 m
Total number of chair lifts, ski lifts
and connection ski lifts 5
Number of baby ski lifts 1

Easy slopes 4
Medium slopes 3
Difficult slopes 2
Maximum vertical rise 332 m
Longest run 1.303 m

- > Numerous excursion possibilities depending on the season and weather.
- > Team building activities for the groups, with possibility of changing programme, tailor made to specific demands.

#### Distance:

Ski slopes and gondola: 20 meters
 Train station: 64 km Knjaževac
 Bus station: 64 km Knjaževac

Pirot: 62 km
 Airport Niš: 116 km
 Airport Sofia: 150 km
 Airport Belgrade: 380km
 Highway exit: 110 km

# General terms of payment, confirmation, change and cancellation of booking

## Terms of payment:

Minimum 30% advance payment within 7 days of issuing of the proforma invoice and the rest no later than 28 days prior to arrival. In case of deadline non-compliance, SP Resort reserves the right to cancel the booking.

# Domestic payment methods:

The payment is made in RSD at the middle exchange rate of the National Bank of Serbia on the day of payment, to the bank account of SP Resort or by card at the hotel reception (Master, Maestro, Visa, Visa Electron, Dina Card, American Express).

# Methods of payment from abroad:

Payment to the foreign currency account of SP Resort from abroad; bank charges are born by payer, otherwise, costs will be charged at the hotel reception in RSD equivalent at the middle exchange rate of National Bank of Serbia on the day of payment.

Payment can be made by payment card at the hotel reception (Master, Maestro, Visa, Visa Electron, Dina Card, American Express). In case of changes in the monetary market, SP Resort reserves the right to adjust prices.

#### Terms of cancellation and change of reservation date:

Accommodation booking, when paid in full, is valid until 23:59h on the day of arrival.

Cancellation or change of booking date must be submitted in writing exclusively to the email address: <a href="mailto:reservation@hotelstaraplanina.com">reservation@hotelstaraplanina.com</a>
The date of written cancellation is the basis for calculating the fee, expressed as a percentage of the total price of accommodation or package, as follows:

- 50% of the total value of the booking will be charged if the booking is canceled or the term is changed 28 to 15 days before the start of service.
- 75% of the total value of the booking will be charged if the booking is canceled or the term is changed 14 to 7 days before the start of
- 100% of the total value of the booking will be charged if the booking is canceled or changed 14 to 0 days before the start of the service, during the service or in case of non-appearance of the quest at the hotel.
- In case the guest leaves the hotel before the booked departure date, SP Resort retains funds for the unused part of the stay.



#### Other informations:

Bank details 1

Banka Poštanska štedionica a.d. Beograd Račun: **200-2853300101862-27** 

Bank details 2

Komercijalna banka a.d. Beograd, Svetog Save 14

Račun: **205-170090-38** 

Bank details 3

Banka Intesa a.d. Beograd, Milentija Popovića 76

Račun: 160-364444-31

**Billing adress:** 

SP Resort Jabučko ravnište bb 19353 Kalna Matični broj: 20766794

PIB: 107167054

SP Resort d.o.o:

**BENIFICIARY BANK:** BANKA POŠTANSKA ŠTEDIONICA A.D. 11000 Beograd

**IBAN/Acc Number:** RS35200285330010100382

**SWIFT:** SBPORSBG

CORESPONDENT BANK: DEUTSCHE BANK AG, FRANKFURT AM MAIN, GERMANY

**SWIFT:** DEUTDEFF

**BENIFICIARY BANK:** KOMERCIJALNA BANKA AD, SRB – 11000 Beograd, Svetog Save 14

**IBAN/Acc Number:** RS35205007010040895180

SWIFT: KOBBRSBG

CORESPONDENT BANK: COMMERZBANK AG, FRANKFURT AM MAIN, GERMANY

**SWIFT:** COBADEFF

BENIFICIARY BANK: BANCA INTESA AD, SRB - 11070 Beograd, Milentija Popovica 7B,

**IBAN/Acc Number:** RS35160005380000104470

SWIFT: DBDBRSBG

CORESPONDENT BANK: DEUTSCHE BANK AG, FRANKFURT AM MAIN, GERMANY

SWIFT: DEUTDEFF

**Details of charge: OUR** 

Informations and reservations:

Tel.: +381 19 3195134, +381 19 3195135; e-mail: reservation@hotelstaraplanina.com

Pricelist acceptance date: 11.09.2024.

General Manager: Tomica Ratković